PO Box 10335, Centurion, 0046
TCTA, Byls Bridge Office Park, Building 9,
Corner of Olievenhoutbosch & Jean Ave, Doringkloof, Centurion
Tel: +27 12 683 1200 | Fax: +27 12 683 1361
Email: info@tcta.co.za | Website: www.tcta.co.za

23 November 2026

CLARIFICATION NO 1

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION, IMPLEMENTATION, MAINTENANCE AND SUPPORT OF A SMALL-SCALE ENTRY LEVEL DATA MASKING TOOL FOR THE PROTECTION OF PERSONAL INFORMATION FOR A PERIOD OF 36 MONTHS. 122/2026/EWSS/DMT/RFB

Herewith please find clarification No 1 which forms an integral part of the above-mentioned RFB.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Signed by:TINA YVONNE MKHULISE MKHULISE
Signed at:2026-11-23 13:03:46 +02:00
Reason:Witnessing TINA YVONNE MKHULISE MKI

Tina Mkhulise

SCM Acquisition Manager: Corporate

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for **RFB NO: 122/2026/EWSS/DMT/RFB.**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

Ms PN Sibiya [Chairman], Mr GT Dumas [Deputy Chairman], Mr NM Tladinyane, Ms VN Vedalankar, Mr GNJ White, Ms ME Mamabolo, Mr PR Mnisi, Ms MJ Ramataboe, Mr PJ Mofokeng
Mr DKP Sechemane [Chief Executive Officer], Adv W De Witt [Company Secretary]

Question 1

Other capabilities (sections 5 to 9). Please confirm that the following are not required: ERP starter packs, log data protection, API usage, data subject rights request automation and AI usage guardrails. Likewise, please confirm that database activity monitoring, database virtualisation and records retention and purge are not required, or give the volumes if they are.

Response

No, they are not required.

Question 2

Hosting (Annexure D, line 2). Is the solution to be hosted on premises at TCTA, in TCTA's own cloud tenant, or hosted by the service provider? If hosted by the service provider, is there a South African data residency requirement?

Response

The service provider must host. There is no data residency requirement

Question 3

Pricing structure (Annexure D, lines 6 and 7). Line 6 refers to 160 support hours "over a period of 2 years", while the schedule provides three annual columns. Please confirm how the 160 hours should be allocated across the three years, and whether the support period commences at go-live or on appointment.

Response

Support commences after go-live, hence, the support hours must be spread over year 2 and year 3.

Question 4

Section 3.1 of your tender document lists PDF, Word documents and images among the unstructured data the solution must be able to mask. Please clarify the level of masking expected for these file types. For example: discovery and classification of sensitive content, masking or tokenization of the sensitive values within them, or redaction within the file itself while preserving its format.

Response

Redaction as and when required within the file itself while preserving its format.

Question 4.1

Please also confirm whether this forms part of the Stage 3 demonstration.

Response

Yes

Question 5

Section 3 refers to a Software as a Service (SaaS) solution, while Annexure D refers to on-premises and/or cloud deployment and includes a Hosting line. Please confirm the required deployment model and whether data must be hosted in South Africa.

Response

We require Software as a service (Saas). And there is no data residency requirement

Question 6

Please confirm whether the OEM's certificate (or that of the SaaS hosting provider) is acceptable where the bidder is an authorised partner of the OEM. (Work and administration is performed by the OEM and not the partner) due to intellectual property requirements.

Response

Please give us the OEM letter not the Saas hosting provider

Question 7

Where the bidder is an authorised partner of the OEM, may the bidder rely on the OEM's own implementation references, including projects delivered by the OEM, for the company experience and number-of-implementations criteria?

Response

No. The bidder must provide its own implementation references including the projects they have delivered

Question 8

Where a bid is submitted by a joint venture or consortium, will the members' combined experience be considered?

Response

Yes

Question 9

Please confirm that a fully completed Annexure A with contactable client references will be accepted in place of client reference letters for both company experience criteria.

Response

Yes. See section 4 (stage 1) returnable documents (submission requirements) in the RFB.

Question 10

Sections 3.2 and 3.3 refer to experience implementing the proposed data masking solution, while the scoring table refers to data masking implementation experience generally. Please confirm which applies

Response

3.2 requires the bidder as a company to demonstrate at least **five years of experience** in delivering and implementing the proposed Data Masking solution. This experience will be validated through contactable client references and not appointment letters. All references must be submitted as prescribed in stage 1 of the evaluation: Returnables. Furthermore, the bidder must have implemented at least a total of 2 Data Masking Solutions in the past 5 years as shown in Table 3 Section 5 of the RFB document.

3.3. requires the bidder to provide the Key Personnel with **a minimum of 5 years' experience** in implementing the proposed data masking solution. The experience will be validated using Annexure B as prescribed in stage 1 of the evaluation: Returnables.

Question 11

Section 8.1.4 states that prices must include disbursements but also that disbursements will be paid at actual cost, and Annexure D lists disbursements separately. Please clarify how disbursements should be priced, and whether annual licence fees may be invoiced in advance.

Response

Any disbursements must be included in annexure D - pricing. Only actual costs incurred will be paid for disbursements

Question 12

The cover page gives the closing date as 1 December 2026 at 10:00, while SBD 1 states 30 November 2026 at 10:00. Please confirm the correct closing date.

Response

The closing date is amended to 10 December 2026. Please refer to addendum No. 1

Question 13

Please share the presentation and minutes from the briefing session held on 12 November 2026 as we unfortunately received the tender notice after the briefing session.

Response

The entire RFB was presented at the briefing, there is no separate presentation.