Eskom	Strategy	Risk and Assurance

Title:	**Tender Technical Evaluation Strategy for fire and medical services for a period of 48 months.**	Unique Identifier:	**229-T2135**
		Alternative Reference Number:	**N/A**
		Area of Applicability:	**Risk and Assurance**
		Documentation Type:	**Strategy**
		Revision:	**05**
		Total Pages:	**142**
		Next Review Date:	**Once off**
		Disclosure Classification:	**CONTROLLED DISCLOSURE**

Compiled by	Supported by	Functional Responsibility
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Date: 05/11/2026	Date: 2026-11-05	Date: 2026.11.06

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1. INTRODUCTION

Coal-fired Power stations employ various industrial processes with high levels of inherent risks that could result in a wide range of emergency incidents should safety and prevention barriers fail. These emergency incidents could vary from insignificant to critical, and even catastrophic, events during which times they threaten not only occupants of the power station but also members of the public under certain conditions. Damage to plant, equipment, property, and other critical infrastructure may result with widespread potential of disruption due to the nature of some of the processes, equipment and materials stored and handled. Disruptions to production because of such incidents are a threat to a stable national grid at times when the national grid is under severe pressure, therefore the fire and medical team is required in that regard.

2. SUPPORTING CLAUSES

2.1 SCOPE

The scope overview is as follows:

This document sets out the detailed user Scope of Work requirements necessary for the supply of Fire, Rescue & Emergency Medical Services at Camden power station. The objective of an emergency preparedness and response initiatives is to prevent and reduce loss of life, destruction of property and harm to the environment. The control and effective management of risks that arise due to emergencies, which require an effective response with adequate emergency resources readily available on a 24-hour basis.

2.1.1 Purpose

The purpose of this tender technical evaluation strategy is to define the Mandatory Evaluation Criteria, Qualitative Evaluation Criteria and TET member responsibilities for tender technical evaluation. The technical evaluation strategy serves as basis for the tender technical evaluation process.

2.1.2 Applicability

This document shall apply to Camden Power station.

2.2 NORMATIVE/INFORMATIVE REFERENCES

Parties using this document shall apply the most recent edition of the documents listed in the following paragraphs.

2.2.1 Normative

[1] ISO 9001 Quality Management Systems.

[2] ISO 45001: 2018 Occupational Health and Safety Management Systems Informative, Requirements.

[3] ISO 14001 Environmental Management Systems, Requirements with guidance for use.

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[4] 99/1987 National Fire Act.

[5] 102/1980 National Key Point Act.

[6] 107/1998 National Environmental Management Act.

[7] 101/1999 Veld and Forest Fire Act.

[8] 57/2002 Disaster Management Act.

[9] 16/2015 Disaster Management Amendment Act.

[10] Regulation 1320 of December 2017 - Emergency Medical Service Regulations.

[11] 32-123 Eskom Standard for Emergency Planning.

[12] 32-128 Technical Specification on Personal Protective Clothing and Equipment for Firefighters.

[13] 240-46315409 Eskom Procedure: Management of Major Occurrences.

[14] 240-126467668 Operational Standard for Inspection, Testing Of Fire and Rescue Non-Plant Equipment.

[15] 240-126467640 Operational Standard for Fire Fighting Training in Generation.

[16] 240-126468603 Operational Standard for Fire Management in Generation.

[17] Occupational Health and Safety Act 85 of 1993

[1]

2.2.2 Informative

[1] NFPA 1600 Standard on Disaster/Emergency Management and Business Continuity Programs.

[2] NFPA 600: NFPA 600 Standard on Industrial Fire Brigades.

[3] NFPA 850: Recommended Practice for Fire Protection for Electric Generating Plants and High Voltage Direct Current Converter Stations.

[4] National Key Points Act (Act No. 47 of 1985).

[5] Disaster Management Act (Act No. 57 of 2002).

[6] National Health Act (Act No. 61 of 2003).

[7] Emergency Medical Services Regulations Government Gazette 38775 R-413 dated 8 May 2015.

[8] Health Professions Act (Act No. 56 of 1974).

[9] National Road Traffic Act (Act No. 93 of 1996).

[10] Fire Brigade Services Act (Act No. 99 of 1987).

[11] National Building Regulations and Building Standards Act (Act No. 103 OF 1977).

[12] National Veld and Forest Fire Act (Act No 101 of 1998).

[13] Hazardous Substances Act (Act No. 15 of 1973).

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2.3 DEFINITIONS

None

2.3.1 Classification

Controlled Disclosure: Controlled Disclosure to external parties (either enforced by law, or discretionary).

2.4 ABBREVIATIONS

Abbreviation	Description
Abbreviation	Explanation
AEA	Advance Emergency Assistant
BAA	Basic Ambulance Assistant
HIRA	Hazardous Identification and Risk Assessment
IC	Incident Commander
PrDP	Professional Driver Permit

2.5 ROLES AND RESPONSIBILITIES

N/A as per 240-48929482: Tender Technical Evaluation Procedure

2.6 PROCESS FOR MONITORING

N/A

2.7 RELATED/SUPPORTING DOCUMENTS

N/A

3. TENDER TECHNICAL EVALUATIONSTRATEGY

3.1 TECHNICAL EVALUATION THRESHOLD

Mandatory Technical Evaluation Criteria (gatekeepers) are a ‘must meet’ criteria. These criteria shall not be weighted or point scored, but shall be assessed on a Yes/No basis as to whether or not the criteria are met. An assessment of ‘No’ against any criterion shall technically disqualify the tenderer and shall Not be further evaluated against Qualitative Criteria.

Qualitative Technical Evaluation Criteria are weighted evaluation criteria used to identify the highest technically ranked tenderer after determining that all the Mandatory Evaluation Criteria have been met. The Qualitative Evaluation Criteria are weighted to reflect the relevant importance of each criterion. The minimum weighted final score (threshold) required for a tender to be considered from a technical

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Table 1: Technical Scoring Methodology

SCORE	PERCENTAGE (%)	DESCRIPTION
5	**100**	**COMPLIANT** • Meet the technical requirement(s) AND, • No foreseen technical risk(s) in meeting technical requirements
4	**80**	**COMPLIANT WITH ASSOCIATED QUALIFICATIONS** • Meet the technical requirement(s) with, • Acceptable technical risks AND/OR; • Acceptable exceptions AND/OR; • Acceptable conditions
2	**40**	**NON-COMPLIANT** • Does not meet the technical requirement(s) AND/OR Unacceptable technical risk(s) AND/OR; • Unacceptable exceptions AND/OR; • Unacceptable conditions
0	**0**	**TOTALLY DEFICIENT/NON-RESPONSIVE**

3.2 TET MEMBERS

Table 1: TET Members

TET number	TET Member Name	Designation
TET 1		
TET 2		
TET 3		
TET 4		

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3.3 MANADATORY TECHNICAL EVALUATION CRITERIA

Table 2: Mandatory Technical Evaluation Criteria

PART A:

NB: The suppliers need to submit proof of all the above requirements, if not they will be disqualified.

	Mandatory Technical Criteria Description	**Reference to Technical Specification / Tender Returnable**	**Motivation for use of Criteria**
1.	**Personnel to be Registered at HPCSA (valid)**	Tenderer must submit proof/copies that all Personnel are Registered with HPCSA (valid).	Legal requirement- All health professionals must be registered with HPCSA (Health Act Requirement)
2.	**Service Provider to be Registered as an Emergency Medical Service with Department Health**	Tenderer must submit proof/copies of registration with Emergency Medical Service with Department Health. & Ambulance	Legal requirement - Health Act Requirement
3.	**Service Provider to be Registered with BHF (Board of Healthcare Founders)**	Tenderer must submit proof/copies of registration with BHF (Board of Healthcare Founders).	Best Practise for companies operating in this field
4.	**Service Provider to have a Proof of a National Call Centre OR Contract with Call Centre (SLA)**	Tenderer must submit proof/copies of registration with owning a National Call Centre or Contract with Call Centre (SLA).	To enhance emergency response capability (Advance life support and mass casualties)

3.4 QUALITATIVE TECHNICAL EVALUATION CRITERIA

Table 3: Qualitative Technical Evaluation Criteria

The weight for the technical review will be 100% with a minimum threshold of **70%** and will be based on the following:

	Qualitative Technical Criteria Description		Reference to Technical Specification / Tender Returnable	Criteria Weighting (%)	Criteria Sub Weighting (%)
	Fire and Medical services			**100**	
PART B		The tenderer to provide an organizational chart for the proposed project (ORGANOGRAM) Fire & Medical related	The tenderer to provide an organizational chart for the proposed project (ORGANOGRAM/STRUCTURE) Fire & Medical related **Comprehensive organogram submitted showing 100% of the positions required in the Scope of Work for both Fire and Medical Services, with clear reporting lines and differentiation between Fire and Medical functions (10%)** **Organogram submitted showing at least 90% of the required positions, with clear reporting lines. Minor gaps do not materially affect the proposed structure(5%)** **Organogram is substantially incomplete and does not adequately demonstrate how the services will be resourced (0%)**		10
		The tenderer to provided CV's and required qualifications of the employees as per the Organogram	The tenderer to provide CV's and required qualifications of the employees as per the Organogram		15

			CVs and relevant qualifications/certificates for 100% of the required key personnel. Roles and responsibilities are clearly defined, and all proposed personnel meet or exceed the minimum competency requirements (15%) **CVs and relevant qualifications. 80% Minor information gaps that do not materially affect the proposed service (10%)** **CVs and relevant qualifications. Minimum of 60% requirements are substantially demonstrated (5%)** **CVs and relevant qualifications less than 60% requirements are substantially demonstrated (0%)**		
		NB: The tenderer to comply to Eskom Fire operational standard requirements		25	
PART C		The tenderer to have a working experience in industrial Fire Emergency response service - Copies of Contracts or orders	The tenderer must submit copies of previous / current purchase orders (PO) / contracts indicating the relevant industrial emergency experience. Purchase Orders / Contracts copies must clearly indicate the scope of work; contract / PO start and end date with traceable contact details. **Numbers of PO's: 5 PO's = 25%; 4 PO's = 20% 3 PO's = 15%; 2 PO's = 10% and 1 PO = 5%**		25
		The tenderer to have the experience in Emergency Medical Ambulance Services	The tenderer must submit copies of previous / current purchase orders		20

			(PO) / contracts indicating the relevant emergency medical services Experience. Purchase Orders / Contracts copies must clearly indicate the scope of work; contract / PO start and end date with traceable contact details. **Number of years' Experience: 5 years experience = 20%, 4 years = 15%; 3 years = 10% and 2 and below = 5%**		
	•	The tenderer to have the experience in Hazmat Services.	The tenderer must submit copies of previous / current purchase orders (PO) / contracts indicating the relevant in hazmat services and experience. Purchase Orders / Contracts copies must clearly indicate the scope of work; contract / PO start and end date with traceable contact details.. **Number of years' Experience: 5 years experience = 15%, 4 years = 10%; 3 years = 5%; 2 and below = 0%**		15
	•	The tenderer to have the experience in Rescue Services	The tenderer must submit copies of previous / current purchase orders (PO) / contracts indicating the relevant in rescue services and experience. Purchase Orders / Contracts copies must clearly indicate the scope of work; contract / PO start and end date with traceable contact details. **Number of years' Experience: 5 years experience = 15%, 4 years = 10%; 3 years = 5%; 2 and below = 0%**		15

NB: Eskom reserves a right to request certified copied of the above documents

TET MEMBER RESPONSIBILITIES

Table 4: TET Member Responsibilities

Qualitative Criteria Number	TET 1(Lead)	TET 2	TET 3	TET 4
Part B				
•	X	X	X	X
•	X	X	X	X
Part C				
•	X	X	X	X
•	X	X	X	X
•	X	X	X	X
•	X	X	X	X

3.5 FORESEEN ACCEPTABLE / UNACCEPTABLE QUALIFICATIONS

3.5.1 Risks

Table 5: Acceptable Technical Risks

Risk	Description
1.	None

Table 6: Unacceptable Technical Risks

Risk	Description
1.	Registration with HPCSA for the professionals
2.	Required qualifications for the professionals
3.	Registration as an Emergency Medical Service with Department Health
4.	Proof of a National Call Centre OR Contract with Call Centre (SLA)
5.	Registered with BHF (Board of Healthcare Founders)

3.5.2 Exceptions / Conditions

Table 7: Acceptable Technical Exceptions / Conditions

Risk	Description
1.	None

Table 8: Unacceptable Technical Exceptions / Conditions

Risk	Description
1.	None

4. AUTHORISATION

This document has been seen and accepted by:

Name	Designation

5. REVISIONS

Date	Rev.	Compiler	Remarks
June 2026	05	J Nyambi	Changes on the mandatory requirement – removed certified copies
January 2026	04	J Nyambi	Due for Revision, New Service Manager added Removed names on the Authorisation
June 2022	01	G Mandlazi	First Draft
January 2023	02	J Nyambi	Revised Technical Criteria Required tender returnable and scoring

6. DEVELOPMENT TEAM

The following people were involved in the development of this document:

Not applicable.

7. ACKNOWLEDGEMENTS

- None

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