| Eskom | **Supplier Quality Management: List of Tender Returnables Documents** | Unique Identifier | **240-12248652** |
|---|---|---|---|
| | | Revision | **7** |
| | | Effective Date | **2022/01/26** |
| | | Specification | **240-105658000** |

| **Category 4 : Quality Requirements** | **Deliverables to be evaluated indicator = 1** | |
|---|---|---|

**SECTION A : Quality Management System Requirements ISO 9001**
**Objective evidence of documented QMS that is not certified but complies with ISO 9001**

| | **Apply =1** |
|---|---|
| A.1 QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement. | 1 |
| A.2 Quality Policy Approved by top management. | 1 |
| A.3 Quality Objectives Approved by top management. | 1 |
| **Section A Score Option 2** | **3** |

**SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)**

| | **Apply =1** |
|---|---|
| B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limitted to quality management function/role)<br>(Clause 5.3 of ISO 9001:2015) | 1 |
| B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015) | 1 |
| B.3 Documented information as proof of compliance of all metrials and equipment to be used on the project to Eskom and other national/international standards<br>- Provide Manufacturer's (OEM) product manuals (Safety data sheets, Installation and Operating instructions, etc)<br>- Provide Manufacturer's (OEM) Product test certificates | 1 |
| B.4 Documented information for Preservation of goods (identification, handling, contamination control, packaging, storage,transportation, and protection). | 1 |
| **Section B Score** | **4** |

**SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)**

**Customer specific requirements & other standards and required can be listed and evaluated here**

| | **Apply (Yes=1)** |
|---|---|
| E.1 Form A is completed and signed. | 1 |
| **Section E Score** | **1** |

| | |
|---|---|
| **NAME OF ESKOM REPPRESENTATIVE** | |
| **DATE ISSUED** | |
| **PROJECT: TENDER TITLE** | A once-off Supply and delivery of twenty (20) GE Multilin SR350 Protection Relays for Low voltage switchgear protection at Grootvlei Power Station. |
| **SIGNATURE** | |