THE REQUEST FOR PROPOSAL FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ICT MANAGED SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

RFP NO.:	**RFP/11/02/26**
CLOSING DATE:	**11 DECEMBER 2026**
CLOSING TIME:	**11:00 AM**
COMPULSORY BRIEFING SESSION:	**27 NOVEMBER 2026 @ 11:00 AM**

Microsoft Teams meeting
Join: https://teams.microsoft.com/meet/3645614602179349?p=nHygSZEl2Um2XqHu1Y
Meeting ID: 364 561 460 217 934 9
Passcode: Cc92ar6N

SUBMISSION VENUE:	**GAUTENG PARTNERSHIP FUND** **82 GRAYSTON DRIVE** **1st FLOOR** **SANDTON** **2196**

ACRONYMS

GPF	Gauteng Partnership Fund
ICASA	Independent Communications Authority of South Africa
SLA	Service Level Agreement
GDHS	Gauteng Department of Human Settlements
PPE	Provincial Public Entity
GPG	Gauteng Provincial Government
PFMA	Public Finance Management Act
SLA	Service Level Agreement
BBBEE	Broad Black Based Economic Empowerment
SANAS	South African National Accreditation System
CIPC	Companies and Intellectual Properties Commission
EME	Exempted Micro Enterprise
QSE	Qualifying Small Enterprise

1 SECTION 1: GENERAL CONDITIONS OF BID

Proprietary Information

GPF considers this Request for Proposal (RFP) and all related information, either written or verbal, which is provided to the respondent, to be proprietary to GPF. It shall be kept confidential by the respondent and its officers, employees, agents and representatives. The respondent shall not disclose, publish, or advertise this RFP or related information to any third party without the prior written consent of GPF.

1. Enquiries

1.1 All communication and attempts to solicit information of any kind relative to this RFP should be channelled **in writing** to:

Department	**:** Supply Chain Management
Contact Persons	**:** Ms. Constance Sambo/ Mr. Sandile Ngwenya
E-mail address	**:** tenders@gpf.org.za

1.2 **Compulsory briefing session** will be held on **27 November 2026 at 11:00am**.

1.3 **Closing date for enquiries** in relation to this RFP will be **03 December 2026 at 16:30pm**.

1.4 The enquiries will be consolidated and GPF will issue one response and such response will be posted, within two days after the last day of enquiries, onto the GPF website (www.gpf.org.za) under tenders i.e. next to the same RFP document.

1.5 The GPF may respond to any enquiry in its absolute discretion and the bidder acknowledges that it will have no claim against the GPF on the basis that its bid was disadvantaged by lack of information, or inability to resolve ambiguities.

2. Bid Validity Period

Responses to this RFP received from bidders will be valid for a period of 180 days counted from the bid closing date.

3. Instructions on submission of Bids

3.1 Bids should be submitted in duplicate (2 hard copies), one electronic copy on USB in PDF format all bound in a sealed envelope endorsed. The financial proposal containing the detailed pricing, cost breakdowns, and total bid amount must be sealed in a separate envelope together with the SBD 3.1 for firm price.

3.2 The sealed envelope must be placed in the bid box at the First-floor area of the GPF Offices, 82 Grayston Drive, 1st Floor, Sandton, 2196 by no later than **11 December 2026 @ 11:00 AM [Telkom time].**

3.3 Bids must be submitted in the prescribed response format, herein reflected as **Response Format.**

3.4 The bid closing date, bidder name and the return address must also be endorsed on the envelope.

3.5 If a courier service company is being used for delivery of the bid response, the bid description must be endorsed on the delivery note/courier packaging and the courier must ensure that documents are placed / deposited into the bid box found on the GPF Offices, 82 Grayston Drive, 1st Floor, Sandton, 2196. **The GPF will not be held responsible for any delays where bid documents are handed to the GPF Receptionist/ officials.**

3.6 No bid response received by telegram, telex, email, facsimile or similar medium will be considered.

3.7 Where a bid response is not in the bid box at the time of the bid closing, such a bid document will be regarded as a late bid. **It is the GPF's policy not to consider late bids for tender evaluation.**

4. Preparation of Bid Response

4.1 All the documentation submitted in response to this RFP must be in English.

4.2 The bidder is responsible for all the costs that it shall incur related to the preparation and submission of the bid document.

4.3 Bids submitted by bidders which comprised of companies must be signed by a person or persons duly authorised thereto by a resolution of the applicable Board of Directors, a copy of which Resolution, duly certified, must be submitted with the bid.

4.4 The bidder should check the numbers of the pages of its bid to satisfy itself that none of their documents are missing or duplicated. No liability will be accepted by GPF in regard to anything arising from the fact that pages/documents of a bid are missing or duplicated.

4.5 A valid tax compliance status PIN must be included in the bid response to verify bidders' tax compliance status.

4.6 All bidders must be registered on the Central Supplier Database (CSD) prior to submitting bids and include in their bid a copy of their Master Registration Number (Supplier Number) in order for GPF to verify the bidder's tax status on CSD and other Governing compliances.

5. Supplier Performance Management

5.1 Supplier Performance Management is viewed by the GPF as a critical component in ensuring value for money acquisition and good supplier / or service provider relations between the GPF and all its suppliers.

5.2 The successful bidder shall, upon receipt of written notification of an award, be required to conclude a Service Level Agreement (SLA) with the GPF, which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor and assess the supplier ‘s performance and ensure effective delivery of service, quality and value-add to GPF’s business.

6. Supplier Development

6.1 The GPF promotes enterprise development. In this regard, successful bidders may be required to mentor SMMEs and/ or Youth-Owned businesses. The implications of such arrangement will be subject to negotiations between the GPF and the successful bidder.

7. GPF’s Rights

7.1 The GPF is entitled to amend any bid conditions, bid validity period, RFP specifications, or extend the bid closing date, all before the bid closing date. All bidders, to whom the RFP documents have been issued and where the GPF has record of such bidders, may be advised in writing of such amendments in good time and any such changes will be posted on the GPF’s website under the relevant tender information. All prospective bidders should therefore ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.

7.2 The GPF reserves the right to award this bid as a whole or in part.

7.3 The GPF reserves the right to consider the guidelines and prescribed hourly remuneration rates for consultants as provided in the **National Treasury Instruction 01 of 2024/2025: Revised Cost Containment Measures**, where relevant.

7.4 The GPF reserves the right to request all relevant information, agreements and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the GPF to conduct background checks on the bidding entity and any of its directors / trustees / shareholders / members.

8. Undertakings by the Bidder

8.1 By submitting a bid in response to the RFP, the bidder will be taken to offer to render all or any of the services described in the bid response submitted by it to the GPF on the terms and conditions and in accordance with the specifications stipulated in this RFP document.

8.2 The bidder may be required to attend an interview should GPF require such and the bidder shall be notified thereof in good time before the actual presentation date. Such interview may include a practical demonstration of understanding products or services as called for in this RFP.

8.3 The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under the supply agreement and SLA to be concluded with GPF, as the principal(s) liable for the due fulfilment of such contract.

8.4 The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All supporting documentation and manuals submitted with its bid will become GPF property unless otherwise stated by the bidder/s at the time of submission.

9. Reasons for disqualification

9.1 The GPF reserves the right to disqualify any bidder which does any one or more of the following, and such disqualification may take place without prior notice to the offending bidder, however the bidder will be notified in writing of such disqualification:

9.1.1 Bidders who submit incomplete information and documentation according to the requirements of this RFP document.

9.1.2 Bidders who submit information that is fraudulent, factually untrue or inaccurate.

9.1.3 Bidders who receive information not available to other potential bidders through fraudulent means.

SECTION 2: FUNCTIONAL REQUIREMENTS SPECIFICATION

1. INTRODUCTION

The Gauteng Partnership Fund (GPF) invites proposals from suitably qualified and reputable Information Technology Managed Service Providers (MSPs) to deliver comprehensive Information Communication Technology(ICT) support services in accordance with defined service standards and best practices. This specification outlines the requirements for the provision of managed ICT services, specialist technical expertise, and strategic support to ensure the stability, security, and continuous improvement of the GPF's ICT environment.

The current managed services contract is scheduled to expire at the end of June 2026. As such, the objective of this tender is to appoint a capable service provider who can deliver reliable, secure, and responsive ICT services while ensuring continuity of operations and minimising risk during and after the transition period.

The appointed MSP will be required to provide second- and third-line support across the ICT landscape, as well as first-line support for specialized ICT functions. In addition, the service provider must demonstrate strong capability and proven experience in the areas of ICT Security, Project Management, and Business Analysis to support business operations and enable digital transformation initiatives aligned to the GPF's strategic objectives.

This specification defines the scope of services, service delivery expectations, and specialist skill requirements that the successful bidder must meet to ensure high availability, compliance, operational efficiency, and ongoing innovation within the GPF's ICT environment

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2. BACKGROUND

The IT division currently supports approximately 60 users, all based at GPF's offices in Sandton, with no additional office locations. GPF has adopted a hybrid working model, with most users working remotely most of the time. The IT environment comprises multiple brands and services, which the provider will be expected to manage effectively. The following IT services, software and hardware is used to manage the IT infrastructure:

- **Microsoft Office(MS) 365 application**
- **Security services include :Fortinet firewall, Sentinel One antivirus , Mimecast-email security**
- **Dell networking equipment including servers**
- **Dell end-user computing**
- **Sage services for both the Human Resource and finance departments (inhouse services)**
- **And other cloud based services such Loan application , Loan management , Key performance indicator , Sage Human Resource , Project management, and MS share point**

3. SCOPE OF WORK

3.1. ICT Infrastructure and End-User Support

- Server and backup management (on-premise and cloud-based)
- Network management, including Local Area Network, Wi-Fi, Voice Over Internet Protocol and Virtual Private Network services,
- End-user computing support for desktops, laptops, mobile devices, and peripherals
- Operating system and standard application support (Microsoft Windows, Microsoft 365, and related platforms)
- Asset management and lifecycle management of ICT equipment

3.2. Cybersecurity and ICT Security Services

- Security monitoring, incident detection, and response (SIEM)
- Vulnerability management, penetration testing coordination, and remediation support
- Identity and access management (IAM)
- Endpoint security and antivirus/EDR management
- Security policy development, implementation, and compliance monitoring
- Support for information security governance, risk, and compliance (GRC)
- Disaster recovery and business continuity planning and testing

3.3. Cloud and Platform Services

- Microsoft Azure and/or other cloud platform management
- Cloud migration, optimisation, and cost management
- Hybrid infrastructure support
- Backup and disaster recovery solutions in cloud environments

3.4. ICT Project Management

- End-to-end ICT project management services aligned to recognised methodologies (e.g. PRINCE2, PMBOK, Agile)
- Project planning, scheduling, budgeting, and risk management
- Vendor and stakeholder coordination
- Project governance, reporting, and quality assurance
- Support for digital transformation and modernisation initiatives

3.5. Business Analysis Services

- Business process analysis and documentation
- Requirements gathering and stakeholder engagement
- Solution design support and feasibility assessments
- Change impact analysis and user adoption support

- Alignment of ICT solutions with business strategy and objectives

3.6. Service Management and Governance

- ITIL-aligned service management processes
- Incident, problem, change, and request management
- Service Level Agreement (SLA) monitoring and reporting
- Continuous service improvement initiatives

3.7. Compliance, Risk, and Audit Support

- Support for ICT audits and regulatory compliance
- Risk assessments and mitigation planning
- Alignment with relevant standards and frameworks (e.g. ISO/IEC 27001, COBIT)
- Data protection and privacy compliance support

4. SERVICE DELIVERY MANAGEMENT

The successful bidder shall be expected to deliver services to the GPF through the following service channels and corresponding service availability parameters:

4.1. Service Availability

The Service Provider shall ensure that supported systems and services are available in accordance with agreed service windows.

- **Standard Service Hours:**
  Monday to Friday, 08:00–17:00 (excluding public holidays)
- **Critical Systems Availability Target:**
  ≥ 99.5% availability per calendar month (excluding planned maintenance)
- **Planned Maintenance:**
  Scheduled in advance with prior written notification and conducted outside peak business hours where possible.

4.2. Service Desk and Support

The Service Provider shall operate a centralised Service Desk as the primary point of contact for all incidents and service requests.

- **Support Channels:** Telephone, email, and/or online ticketing system
- **Ticket Logging:** All incidents and requests must be logged, tracked, and auditable
- **Escalation:** Defined functional and management escalation procedures must be in place

4.3. Incident Management (High-Level)

Priority Level	Description	Response Time	Resolution Target
Priority 1 (Critical)	Total service outage / severe business impact	≤ 30 minutes	≤ 4 hours
Priority 2 (High)	Major degradation of service	≤ 1 hour	≤ 8 hours
Priority 3 (Medium)	Partial impact / workaround available	≤ 4 hours	≤ 1 business day
Priority 4 (Low)	Minor issue / service request	≤ 1 business day	As agreed

4.4. Change and Configuration Management

- All changes must follow a formal change management process
- Changes must be documented, assessed for risk, approved, and communicated
- Configuration items must be maintained in an up-to-date configuration repository

4.5. Information Security and Compliance

The Service Provider shall comply with all applicable information security standards, policies, and legislation, including but not limited to:

- Data protection and privacy legislation
- Client information security policies
- Logical and physical access controls
- Incident response and breach notification procedures

4.6. Performance Measurement and Reporting

The Service Provider shall measure and report service performance against agreed KPIs.

- **Reporting Frequency:** Weekly and Monthly
- **Minimum Report Contents:**
    - SLA performance and compliance
    - Incident and request statistics
    - Root cause analysis for major incidents
    - Continuous improvement initiatives

4.7. Governance and Service Reviews

- Formal service review meetings shall be held (weekly)
- SLA performance, risks, issues, and improvement plans shall be reviewed
- Senior management escalation mechanisms shall be defined

4.8. Service Credits and Remedies

Failure to meet agreed SLA targets may result in:

- Service credits or financial penalties
- Corrective action plans
- Persistent non-performance constituting a material breach of contract

4.9. Continuous Improvement

The Service Provider shall proactively identify opportunities to improve service quality, efficiency, and resilience through innovation, automation, and best practices.

4.10. Exit and Transition Management

The Service Provider shall support a structured exit and transition process to a new provider or in-house capability, ensuring continuity of service and knowledge transfer.

5. EVALUATION CRITERIA

THE BID WILL BE EVALUATED BASED ON THE FOLLOWING STAGES.

5.1 Mandatory Requirements (Stage 1)

5.2 Functionality Criteria; and (Stage 2)

5.3 Administration compliance (Stage 3)

5.4 Price and Specific Goals (Stage 4)

5.1 Mandatory Requirements (Stage 1)

Only bidders who have complied with this requirement will be evaluated for the functionality Requirements. All bid responses that do not meet the Mandatory Requirements will be disqualified and will not be considered for further evaluation on the Functional Requirements.

Failure to comply with the Mandatory Requirements assessed in this phase will lead to disqualification of bids.

NB: Bidders must take note of the following:

- **To be completed by the bidders: bidders must indicate whether they comply and attach proof thereof.**
- **The proof attachments must be referenced from Annexure .**
- **The proof provided must be authentic , current , signed and applicable to the**

services required

- **The partnership letter can either be the OEM letter of reseller letter or certificate on an official Original Equipment Manufacture letter head.**

Mandatory Requirements No		**Comply**	**Do not comply**	**Properly mark your attachments from the annexure**
1.	The bidder should be an authorized Microsoft Cloud Solution Provider (CSP) capable of supplying, managing, and supporting Microsoft 365 services. • Proof of active Microsoft CSP status as either CSP Direct-Bill Partner; or CSP Indirect Reseller.			Annexure A
2.	Fortinet valid (dated and signed) partnership letter or Fortinet partnership certification • Attach a partnership letter/certificate from Fortinet			Annexure B
3.	Dell EMC valid (dated and signed) partnership letter /certificate • Attach a partnership letter /certificate from Dell -			Annexure C
4.	Sentinel one valid (dated and signed) partnership letter/certification • Attach a partnership letter/certificate from Sentinel one			Annexure D

Mandatory Requirements No		Comply	Do not comply	Properly mark your attachments from the annexure
5.	Mimecast valid (dated and signed) partnership letter or certificate • Attach partnership letter from Mimecast or Mimecast certificate			Annexure E
6.	Annexure F: SBD 4 (Bidder's Disclosure) Declaration must be duly completed, submitted and signed (failure to fully complete and sign the disclosure form will result in disqualification)			Annexure F
7.	Annexure G: Integrity Pact for Businesses Annexure must be duly completed, signed and submitted (failure to fully complete and sign the disclosure form will result in disqualification).			Annexure G
8.	Compulsory Briefing Session: Failure to attend the compulsory briefing session will lead to disqualification. **Microsoft Teams meeting** **Join:** https://teams.microsoft.com/meet/3645614602179349?p=nHygSZEl2Um2XqHu1Y Meeting ID: 364 561 460 217 934 9 Passcode: Cc92ar6N			Proof of attendance will be verified through Microsoft Forms link which will be attached on the Microsoft Teams chat box.

NB: Failure to attach a copy of the certificate/partnership letter or required documents shall lead to disqualification.

6.1 Functionality Evaluation (Stage 2)

Stage 2 evaluation criteria: Only bidders who have complied with the previous stage (Stage 1: Mandatory requirements) will be evaluated for Functionality. The bidders will be required to score a **minimum of 70** points (functionality/technical) to qualify for Stage 3 of the evaluation.

Functionality: Criteria (minimum threshold is 70 points)

CRITERION Functionality		WEIGHT
1. Proof of successful work in IT Managed Service Bidders must submit letters of reference from client in the client's letterhead, of proven track record in ICT Managed services The bidder is to attach signed, dated and contactable reference letters, not older than 5 (five) years, • 11 and above reference letters -(15) • 6 – 10 reference letters - (10) • 1 - 5 reference letters - (5) • No reference letter - (0)		**15**
2. Expertise and Ability The bidder must submit a company profile and organogram of the team that will deliver on GPF with list of **names, designation, qualifications, years of experience and area of specialty**. For each resource, a detailed CV should be submitted. **NB: The staff organogram must be aligned to skills required as per TOR)** • If company profile with, organogram, CV and a full list of all requirements as stated above and aligned to the skills required (5) • If only company profile with staff organogram and CV is attached and aligned to the skills required (3) • If company profile, team organogram, and CV are not attached or not aligned to the skills set required (0)		**5**
3. Managed Service Technical skills Set **A.** Qualifications and experience of the following specialists must be provided by the bidder and valid proof of qualifications to be		**10**

CRITERION Functionality		WEIGHT
attached. The CV requested in number 2 above will be used to evaluate experience. Foreign based qualifications should be supported by a valid South African Qualification Authority certificate.**Service Delivery Manager (10) points** **Qualification in Computer Science:** • Postgraduate or higher qualification (NQF Level 8) – (3) • Degree (NQF Level 7) - (2) • National Diploma (NQF Level 6) - (1) • No required qualification - (0) **Service Delivery Management Qualification** • Information Technology Infrastructure Library (ITIL) or higher- (3) • No certification- (0) **Experience in managing projects of similar capacity:** • 6 years and above - (4) • 3 to 5 years - (2) • Less than 3 years - (0)		
B. Information Security Specialist (30) points **Qualification in Computer Science:** • Postgraduate or equivalent NQF Level 8) - (10) • Degree (NQF Level 7) - (7) • National Diploma (NQF Level 6) - 5 • No required qualification (0) **Information Security Qualification** • **Fortinet Certified professional or any** Fortinet alternative - (10) • No certification -(0) **Experience in Information Security or of similar capacity:** • 11 years and above - (10)		**30**

CRITERION Functionality		WEIGHT
• 5 to 10 years (5) • 3 to 5 years (2) • Less than 2 years (0)		
C. Networking Specialist (20) **Qualification in Computer Science:** • Postgraduate or higher qualification (NQF Level 8) (5) • Degree (NQF Level 7) (3) • National Diploma (NQF Level 6) (1) • No required qualification (0) **ICT Network Certification Qualification** • Dell EMC Associate certificate or higher or higher (5) • No certification (0) **Experience in Information Technology Networking :** • 11 and above (10) • 6 to 10 years (5) • 3 to 5 years (2) • Less than 3 years (0)		**20**
D. Business analyst (10) **Qualification in Computer Science:** • Postgraduate or equivalent (NQF Level 8) -(3) • Degree (NQF Level 7) -(2) • National Diploma (NQF Level 6)- (1) • No required qualification - (0) • **IT Business Analyst certification** Business analyst professional certificate or equivalent -(3) • No certification- (0) **Experience in Business analysis:** • 6 years and above - (4)		**10**

CRITERION Functionality		WEIGHT
• 3 to 5 years - (2) • Less than 3 years - (0)		
E. Project management services 10) Points **Qualification in Project** **Management:** • Postgraduate or equivalent (NQF Level 8) - (3) • Degree (NQF Level 7) - (2) • National Diploma (NQF Level 6)- (1) • No required qualification (0) **Project Management Professional (PMP)** • **P**roject management professional certificate or equivalent (3) • No certification - (0) **Experience in Project Management:** • 6 years and above -(4) • 3 to 5 years- (2) • Less than 3 years- (0)		**10**
Total points for Functionality		**100**
A minimum requirement of 70 out of 100 is for functionality is required is 70		**70**

Bidders with a total score of less than **70 points** for functionality will be disqualified and will not be further evaluated for administration compliance and Price and specific goals.

6.2 Administrative Compliance (Stage 3)

6.2.1 Required Returnable Documents

Required Documents	Comments	Submitted (Yes /No)
Annexure E2: SBD 3.1 - Pricing Schedule : Firm Prices (Purchases)	Duly completed and signed – ZAR currency only (all applicable taxes included). The SBD 3.1 should be submitted in a separate envelope together with the pricing schedule.	
Annexure E1: Pricing Schedule	Duly completed. Pricing schedule should be submitted in a separate envelope together with the SBD 3.1	
Annexure H: SBD 1 (Invitation to Bid)	Duly completed and signed	

Annexure I: SBD 6.1(Preferential Points Claim Form)	Duly completed	
A Trust/Consortium/Joint Venture An agreement must be in place at the time of tendering between all parties to the agreement	Duly completed and signed agreement between all stakeholders, clearly outlining the percentage revenue split, roles and responsibilities between the parties	
Tax Compliance Status Pin (issued by SARS) (A trust, consortium or joint venture must submit a valid TCS Pin for each party)	This information will be used to verify the bidder's tax compliance status.	
Annexure J: GPF's Standard Condition of bid and General Condition of Contract	Signed / Initialled	
Annexure K: General Conditions of Contract	Signed / Initialled	
Annexure L: Protection of Personal Information Act 4 of 2013 (POPIA)	Duly completed and signed	
Central Supplier Database (CSD) Registration Report	Bidders to submit proof of CSD registration.	
Bidders can register on CSD using the following link: https://secure.csd.gov.za/	Each party in a Trust/ Consortium/Joint Venture must submit separate proof of CSD registration	
Annexure M: B-BBEE Credentials / Sworn Affidavit 1. An Exempted Micro Enterprise (EME) is required to submit a valid sworn affidavit confirming their annual total revenue of R10 million or less and level of black ownership to claim preference points as prescribed by the Preferential Procurement Regulations. 2. A Qualifying Small Enterprises (QSE) which is at least 51% black owned is required to submit a valid sworn affidavit confirming their annual total revenue of between R10 million and R50 million and level of black ownership to claim preference points as prescribed by the Preferential Procurement Regulations. 3. A Qualifying Small Enterprise (QSE) which is less than 51% black owned is required to submit a valid B-BBEE Status Level Verification Certificate including a valid sworn affidavit declaring their annual total revenue of between R10 million and R50 million, based on the Financial Statements/Management Accounts and other information available on the latest financial year- end. 4. Bidders who do not qualify as EME's and QSE's as outlined above, must submit valid B-BBEE Status Level Verification		

Certificates. 5. Public entities and tertiary institutions must submit valid B-BBEE Status Level Verification certificates. A trust, consortium or joint venture must submit a valid consolidated B-BBEE status level verification certificate for every separate bid.	

5.4 Price and Specific Goal (Stage Four)

The contract will be awarded in terms of Preferential Procurement Regulation 2022 using either 80/20 or 90/10 preference point system for acquisition of goods or services with Rand value equal to or below R50 million or above, which calculation comprises the following:

Preference Points Criteria	**Points Allocation**
Price	80 / 90
Specific Goals allocated Points	20 / 10
Total Points	100

5.4.1 Specific Goals

The following preferential procurement targets will be scored out of 20 points as outlined below:

- The Bidder must attach supporting documents in support of the specific goals listed, failing which the related points will be forfeited.
- A bidder who fails to duly complete the SBD 6.1 or completes it incorrectly, will receive a score of zero for that specific goal.

THE RFP WILL BE EVALUATED USING THE 80/20 OR 90/10 PREFERRENTIAL POINT SYSTEM AS STIPULATED IN THE BELOW TABLE:

GEYODI	**80/20 (Allocation of 20 points)**	**90/10 (Allocation of Points)**
Women	8	4
Youth	8	4
People with Disabilities	4	2

The GEYODI points will be calculated based on the percentage of the ownership information using the Central Supplier Database (CSD).

ANNEXURE E1: PRICING SCHEDULE

NB: USE INK PREFERABLY BLACK TO FILL IN THIS FORM

NAME OF BIDDER: _____

VALIDITY: 180 DAYS

N. B: PRICES ARE TO BE FIRM FOR THE DURATION OF THE CONTRACT, BIDDERS ARE ADVISED TO TAKE INTO ACCOUNT ALL OTHER COSTS WHEN PRICING THEIR PROPOSALS, AND NO PRICE CHANGE WILL BE ENTERTAINED AFTER THE AWARD OR DURING THE CONTRACT PERIOD.

The cost of the ICT managed contract should clearly stipulate the yearly cost and a total price of the contract for a three-year period.

Items	Year 1 Total Cost (incl VAT)	Year 2 Total Cost (incl VAT)	Year 3 Total Cost incl VAT	Total contract price Incl VAT
ICT managed service fee–3years				