Eskom	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Template Identifier	240-43921804	Rev	3
		Document Identifier	240-68099512	Rev	10
		Authorisation Date	May 2026		
		Review Date	May 2031		

SECTION A	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	The provision of a digital organisational culture diagnostic (employee voice survey)				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	**PRE-CONTRACT AWARD QUALITY REQUIREMENTS**				X
		(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 **(refer to clause 4.1.1 of 240-105658000)**				-
		Category 2 **(refer to clause 4.1.2 of 240-105658000)**				-
		Category 3 **(refer to clause 4.1.3 of 240-105658000)**				-
		Category 4 **(refer to clause 4.1.4 of 240-105658000)**				X
		Main Supplier and Sub-supplier Capability and Capacity Assessment **(refer to clause 4.2 of 240-105658000)**				_
		POST-CONTRACT AWARD				
		Contract Execution **(refer to clause 5.1 of 240-105658000)**				X
		Supplier Quality Performance Monitoring Phase **(refer to clause 5.2 of 240-105658000)**				X
		Supplier Quality Audit **(refer to clause 5.3 of 240-105658000)**				X
		STANDARD CONDITIONS				
		Eskom Rights of Access **(refer to clause 6.1 of 240-105658000)**				X
		Eskom Rights to Information **(refer to clause 6.2 of 240-105658000)**				X
		Preservation **(refer to clause 6.3 of 240-105658000)**				X
		Quality Audits Related Conditions **(refer to clause 6.4 of 240-105658000)**				X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom **(refer to clause 6.5 of 240-105658000)**				X
		Special Processes **(refer to clause 6.6 of 240-105658000)**				X
	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	_	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	_	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	_	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	_	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	_	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance evaluations	_	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	_	PRINCIPLE 7	Relationship management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	
		Bongi Tshabalala	Senior Advisor: Quality	2026/11/02		
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION		SIGNATURE	

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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