Appendix A Table 1: Technical Evaluation Criteria for Derivatization System for Phenol Sample Preparation – (100%)

Requirements		**Supplier to provide evidence as follows:**	**Weight %**
Instrument Specifications	Full compliance with ACM technical requirements	• Itemized compliance statement cross-referencing each specification • Manufacturer's technical datasheets with model-specific performance data	25
Warranty & Support	Minimum 3-year comprehensive warranty with <48hr response time	Warranty certificate/letter specifying: • Parts coverage • Labor costs • On-site response • List of spare parts stocked in RSA • CVs of local service technicians/ engineers (minimum 2)	20
Supplier Experience	Minimum of 3 successful installations of similar systems in South Africa (past 5 years)	• Purchase orders/contracts with client details (redacted for confidentiality) • Commissioning certificates signed by end-users	20
Training Program	On-site training for operators	Detailed syllabus covering: • Daily operation • Maintenance and Troubleshooting • Training materials samples (manuals, videos, quick guides)	15
Project Timeline	Delivery and commissioning within 6 weeks after receiving the purchase order	A plan comprising of the following: • Shipping timeline • Customs clearance buffer Installation phases • Risk mitigation plan for potential delays	20
		Total	**100**
THRESHOLD: 75%			