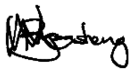
Eskom	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Document Identifier	240-68099512	Rev	9
		Effective Date	January 2022		
		Review Date	January 2027		

SECTION A (TENDER)	ENQUIRY/ CONTRACT No:	
	ENQUIRY/ CONTRACT DESCRIPTION	The installation of smart meters, data concentrators, ready board retrofit, access covers, insulation piercing connector (IPC), pole top split metering kiosks, secure pole mount DC kiosk and all associated accessories including the decommissioning, scrapping and disposal of existing meters for the Distribution Division in the LimLanga cluster for a period of 2 years.

	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	**PRE-CONTRACT AWARD QUALITY REQUIREMENTS**	X
	CLAUSE 4	**(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.**	
		Category 1 **(refer to clause 3.5.2 of 240-105658000)**	-
		Category 2 **(refer to clause 3.5.3 of 240-105658000)**	-
		Category 3 **(refer to clause 3.5.4 of 240-105658000)**	x
		Category 4 **(refer to clause 3.5.5 of 240-105658000)**	-
		Main Supplier and Sub-supplier Capability and Capacity Assessment **(refer to clause 3.6 of 240-105658000)**	-
	CLAUSE 5	**POST-CONTRACT AWARD**	
		Contract Execution **(refer to clause 3.7.1 of 240-105658000)**	-
		Supplier Quality Performance Monitoring Phase **(refer to clause 3.7.2 of 240-105658000)**	-
	CLAUSE 6	**STANDARD CONDITIONS**	
		Eskom Rights of Access **(refer to clause 3.8.1 of 240-105658000)**	X
		Eskom Rights to Information **(refer to clause 3.8.2 of 240-105658000)**	X
		Preservation **(refer to clause 3.8.3 of 240-105658000)**	X
		Quality Audits Related Conditions **(refer to clause 3.8.4 of 240-105658000)**	X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom **(refer to clause 3.8.5 of 240-105658000)**	X
		SPECIAL PROCESSES **(REFER TO CLAUSE 3.8.6 OF 240-105658000)**	X

	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X

		NAME	DESIGNATION	DATE	SIGNATURE
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	MN	Quality Rep	28 Aug. 2026	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE				

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