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# REQUEST FOR INFORMATION

## RFI NUMBER: RFI 14 2026-2027

**RFI DESCRIPTION: THE COMPETITION COMMISSION REQUIRES THE IMPLEMENTATION OF A FULLY INDEPENDENT NETWORK INFRASTRUCTURE AND SEPARATION FROM DTIC-MANAGED NETWORK SERVICES**

This RFI calls for suitably qualified suppliers to provide information to The Competition Commission of South Africa (CCSA) for the implementation of a fully independent network infrastructure and separation from DTIC-managed network services.

**Issue date: 22 October 2026**

**Closing Date: 06 November 2026 at 16:00pm**

**For enquiries contact CCSA Supply Chain Management E-mail: tenders@compcom.co.za**

**This RFI is an invitation for person (s) to submit information(s) for the provision of the services as set out in the Specification contained herein. Accordingly, this RFI must not be construed, interpreted, or relied upon, whether expressly or implicitly, as an offer capable of acceptance by any person(s), or as creating any form of contractual, promissory or other rights. No binding contract or other understanding of the supply of services will exist between CCSA**.

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# REQUEST FOR INFORMATION (RFI)

**RFI DESCRIPTION: THE COMPETITION COMMISSION REQUIRES THE IMPLEMENTATION OF A FULLY INDEPENDENT NETWORK INFRASTRUCTURE AND SEPARATION FROM DTIC-MANAGED NETWORK SERVICES**

**RFI TITLE: RFI 14 - 2026-2027**

| **RFI PROCESS** | **EXPECTED DATES** |
|---|---|
| RFI Advertisement Date | **22 OCTOBER 2026** |
| RFI Available from | **22 OCTOBER 2026** |
| Compulsory Briefing Session Date & Time | **N/A** |
| Venue for Briefing Session | **N/A** |
| **RFI Closing Date and Time** | **06 NOVEMBER 2026 at 16:00** |
| Delivery Venue:<br>**Electronics Submission** | tenders@compcom.co.za |
| Contact details | tenders@compcom.co.za |

CCSA retains the right to change the timeframe whenever necessary and for whatever reason it deems fit.

Respondents interested in participating must register their interest by providing company name, contact person, telephone, cell number and email address to CCSA, please indicate RFI number on the subject line. This will ensure that any addenda and clarification to this RFI are communicated to all participants.

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## 1. MANDATORY DOCUMENTS

1.1 Proof of registration on CSD report (Central Supplier Database)

## 2. DEFINITIONS

**2.1** "**RFI**" - a request for information, which is a written official enquiry document encompassing all the terms and conditions of the information in a prescribed or stipulated form.

**2.2** "**RFI response**" - a written response in a prescribed form in response to an RFI.

**2.3** "**Respondent**" – any person (natural or juristic) who forwards an acceptable RFI in response to this RFI with the intention of being the main contractor should the RFI be awarded through a competitive bid process.

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## 3. CONFIDENTIALITY

All information related to this request for information both during and after completion is to be treated with strict confidence. Should the need however arise to divulge any information gleaned from the service which is either directly or indirectly related to the CCSA, written approval to divulge such information will have to be obtained from CCSA.

The Respondents must ensure that confidential information is: maintained confidential; not disclosed to or used by any unauthorised person; so as to prevent any disclosure or unauthorised use with at least the standard of care that Respondents maintain to protect their own confidential information; only used for the purpose of considering and responding to this RFI; and not reproduced in any form except as required for the purpose of considering and responding to this RFI.

Respondents must ensure that: access to confidential information is only given to those of its partners, officers, employees and advisers who require access for the purpose of considering and responding to this RFI; and those partners, officers, employee and advisers are informed of the confidential information section and keep that information confidential.

This bid remains at all times the property of the Competition Commission of South Africa (CCSA). No rights other than as provided in this bid and in respect of the confidential information are granted or conveyed to bidder/s

Name of Respondent: _____

Physical Address: _____

_____

Respondent's contact person: Name: _____

Telephone: _____

Mobile: _____

Fax.: _____

E-mail address: _____

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## 4. The manner of submission of the RFI

**4.1** Respondent shall submit RFI response in accordance with the prescribed manner.

**4.2** Respondent shall submit one ***emailed submission*** including relevant supporting documents.

**4.3** The original copy must be signed by an authorised employee, agent or representative of the respondent.

**4.4** The subject line on the email submission must be clearly marked with the responding organisation's name and RFI number and description of RFI.

**4.5** Respondent must clearly outline costing implications of the solution required, as well as any economic factors (i.e. exchange rate implication) that may pose a risk impact against said costing.

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## 1. BACKGROUND

1.1 The Competition Commission (Commission) is a statutory body constituted in terms of the Competition Act, No. 89 of 1998 (the Act). It is one of three, independent competition regulatory authorities established in terms of the Act, with the other two being the Competition Tribunal and the Competition Appeal Court. The Commission is empowered by the Competition Act to investigate, control and evaluate restrictive business practices, abuse of dominant positions, mergers, undertake market inquiries and advocacy in order to achieve equity and efficiency in the South African economy.

## 2. PURPOSE OF THE RFI

2.1. The purpose of this Request for Information (RFI) is to obtain market information on available solutions, supplier capabilities, implementation approaches, lead times, dependencies and indicative costs for establishing a fully independent network infrastructure and separating the Competition Commission from DTIC-managed network services.

2.2. Responses will inform market analysis, refinement of the requirements, procurement planning and budget estimation for the scope described in this document.

2.3. All pricing requested under this RFI is indicative and is required solely for market analysis and budget purposes.

2.4. This RFI is not an invitation to tender or a request for a binding quotation and will not result in an award or appointment. Submission of information or pricing creates no commitment by the Commission to procure any goods or services.

2.5. Any subsequent procurement, if pursued, will be undertaken through a separate appropriate procurement process.

## 3. PROJECT OVERVIEW

3.1. The Competition Commission requires the implementation of a fully independent network infrastructure and separation from DTIC-managed network services.

3.2. The solution must provide a secure, highly available, scalable and independently managed network environment capable of supporting approximately 250 users, with sufficient capacity for anticipated growth over the next five to ten years.

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## 4. PROJECT OBJECTIVES

**4.1.** Complete the Commission's operational separation from DTIC network infrastructure.
**4.2.** Establish Commission-owned and administered DNS, DHCP and authentication services.
**4.3.** Improve network security through segmentation, identity-based access and Zero Trust controls.
**4.4.** Provide high availability and resilience across critical network and security services.
**4.5.** Enable centralised configuration, monitoring, telemetry, alerting and operational reporting.
**4.6.** Support Microsoft 365, Microsoft Azure and the Commission's hybrid operating model.
**4.7.** Improve ICT governance, auditability, service visibility and operational accountability.

## 5. SCOPE OF WORK

### 5.1. Network Infrastructure

5.1.1. Core network design, supply, installation and commissioning.
5.1.2. Distribution-layer deployment for Block C and Block G.
5.1.3. Access-layer deployment and migration.
5.1.4. Structured-cabling and communications-room verification.
5.1.5. Fibre path, strand, connector and optical-loss certification.
5.1.6. Network migration, cutover, rollback and stabilisation services.
5.1.7. As-built documentation, configuration records and knowledge transfer.

### 5.2. Security Services

5.2.1. Network segmentation and least-privilege inter-zone access.
5.2.2. Network Access Control using Aruba ClearPass.
5.2.3. 802.1X and identity-based access control.
5.2.4. Remote-access and multifactor-authentication integration.
5.2.5. Security policy, logging and audit-control implementation.

### 5.3. Network Services

5.3.1. Commission-owned DNS and DHCP services.
5.3.2. Microsoft Active Directory and Microsoft Entra ID integration.
5.3.3. Certificate Services integration for EAP-TLS.
5.3.4. Time synchronisation, central logging, monitoring and configuration backup.

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## 6. Required Solution Architecture

**6.1.** The service provider shall implement an enterprise campus architecture that separates the access, distribution, core and security functions while maintaining centralised policy enforcement and operational visibility.

| Layer / Function | Required Technology or Capability |
|---|---|
| Core layer | Aruba CX 8325 deployed as a resilient pair |
| Distribution layer | Aruba CX 8100 resilient pairs for Block C and Block G |
| Access layer | Aruba CX 6100 and Aruba CX 6200M |
| Security layer | Retained FortiGate 200F high-availability pair |
| Network access control | Aruba ClearPass |
| Network management | Aruba Central |
| Service monitoring | Aruba UXI plus an independent MSP monitoring platform |

**6.2.** The campus topology shall provide resilient connectivity between the Shared Services Centre, Block C and Block G using suitable fibre uplinks, redundant paths and supported Aruba high-availability mechanisms.

## 7. Infrastructure and Licensing Requirements

### 7.1. Existing Equipment to Be Reused

| Equipment | Quantity |
|---|---|
| Aruba CX 8325 core switch | 1 |
| Aruba CX 6100 48-port PoE+ access switches | 16 |
| Aruba CX 6200M 24-port PoE+ access switches | 3 |
| FortiGate 200F firewalls | 2 |

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### 7.2. Additional Equipment

| Equipment / Licence | Minimum Quantity |
|---|---|
| Aruba CX 8325 core switch | 1 |
| Aruba CX 8100 distribution switches | 4 |
| Aruba CX 6100 access switches | 0 |
| Aruba ClearPass N1000 appliances | 2 |
| ClearPass concurrent endpoint licence | 1 x 1,000 endpoints |
| Aruba UXI sensors and subscriptions | 2 |
| Aruba Central licences | For all managed network devices |
| Optical transceivers, DACs, patch leads and accessories | As required by the approved detailed design |

**Procurement control:** Bidders must identify all reused assets, new assets, once-off costs, subscriptions, support renewals and optional items separately. Equivalent products may only be proposed where the functional, interoperability, support and lifecycle requirements are fully demonstrated.

## 8. Network Segmentation and Addressing

| VLAN | Function | Required Control |
|---|---|---|
| 10 | Network Management | Restricted to authorised ICT administration |
| 20 | Corporate Users | Controlled access to approved services |
| 30 | Voice Services | QoS-enabled and separated from user data |
| 40 | Printers and Peripherals | Restricted service-specific access |

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| VLAN | Function | Required Control |
|---|---|---|
| 50 | Server Infrastructure | Protected critical-services segment |
| 60 | Guest Network | Internet-only; no internal access |
| 70 | Mobile Devices | Role-based and restricted access |
| 80 | CCTV and Surveillance | Isolated from corporate user networks |
| 90 | Forensic Environment | Highly restricted; no internet by default |
| 100 | Infrastructure Services | NTP, monitoring, logging, backup and management services |

The final IP addressing scheme shall be confirmed during detailed design. The prospective bidder must minimise migration disruption, eliminate dependency on DTIC addressing and provide sufficient capacity for future growth.

## 9. Security and Access-Control Requirements

### 9.1. Network Access Control

9.1.1. Deploy redundant Aruba ClearPass services.
9.1.2. Support IEEE 802.1X, RADIUS and TACACS+ as applicable.
9.1.3. Implement EAP-TLS certificate-based authentication for managed endpoints.
9.1.4. Integrate with Active Directory, Microsoft Entra ID and Certificate Services.
9.1.5. Provide device profiling and role-based or dynamic network assignment.
9.1.6. Provide controlled guest onboarding and internet-only guest access.
9.1.7. Support restricted access for printers, voice devices, cameras and other non-802.1X devices.

### 9.2. Firewall and Segmentation

9.2.1. Retain and integrate the FortiGate 200F high-availability pair.
9.2.2. Implement VLAN gateway interfaces, DHCP relay and inter-zone security policies.
9.2.3. Apply least-privilege access and explicit deny controls between restricted networks.
9.2.4. Enable logging on critical security policies and administrative activity.
9.2.5. Review and rationalise obsolete, duplicate and overly permissive rules.
9.2.6. Validate firewall failover, session continuity and redundant uplinks.

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### 9.3. Security Hardening

9.3.1. Use encrypted management protocols including HTTPS, SSH v2, SNMPv3, SFTP/SCP and secure syslog.
9.3.2. Disable insecure legacy protocols where technically possible.
9.3.3. Require multifactor authentication for privileged administrative access.
9.3.4. Restrict administrative access to the management network.
9.3.5. Integrate security logs with the Commission's central monitoring or SIEM capability.
9.3.6. Implement protected, version-controlled configuration backups and tested restoration procedures.

### 9.4. Monitoring and Management

#### 9.4.1. Aruba Central

9.4.1.1 Centralised inventory, health and topology visibility.
9.4.1.2 Configuration management, templates and backup.
9.4.1.3 Firmware lifecycle and compliance reporting.
9.4.1.4 Telemetry, alerts, performance analytics and operational reporting.
9.4.1.5 Zero-touch provisioning where supported.

### 9.5. Independent Monitoring Platform

9.5.1. The appointed service provider or MSP shall deploy and operate a vendor-independent monitoring platform capable of monitoring Aruba, Fortinet, ClearPass, core services and connectivity. Acceptable examples include PRTG, SolarWinds, ManageEngine OpManager, Zabbix or IRIS NMS, subject to the Commission's approval.

| Monitoring Area | Minimum Measures |
|---|---|
| Switching | Availability, CPU, memory, power, fan, temperature, interface utilisation, errors and redundancy state |
| Firewalls | HA state, sessions, throughput, VPN, security events and WAN status |
| ClearPass | Authentication success/failure, active sessions, appliance health and replication |
| Core services | DNS, DHCP, Active Directory, NTP, syslog and backups |
| User experience | DNS, DHCP, authentication, internet, Microsoft 365 and application reachability |

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| Monitoring Area | Minimum Measures |
|---|---|
| Reporting | Availability, incidents, capacity, recurring faults, security observations and recommendations |

### 9.6. Availability, Resilience and Recovery

9.6.1. Resilient core and distribution switching.
9.6.2. Redundant links from access to upstream layers where supported by the approved design.
9.6.3. FortiGate high-availability operation and tested failover.
9.6.4. Primary and secondary internet connectivity with automatic failover.
9.6.5. Redundant DNS, DHCP and Active Directory services.
9.6.6. Redundant ClearPass services.
9.6.7. Automated configuration backup and documented restoration processes.
9.6.8. UPS, power-distribution and cooling readiness for all communications rooms.

| Service | Target Recovery Time Objective |
|---|---|
| Network infrastructure | 4 hours |
| Active Directory | 1 hour |
| DNS and DHCP | 2 hours |
| Internet connectivity | 30 minutes |
| Security services | 1 hour |
| Forensic environment | 24 hours |

**Note:** Recovery objectives must be validated and approved during detailed design and business-continuity planning.

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## 10. Implementation and Migration Approach

| Wave | Scope | Exit Requirement |
|---|---|---|
| 1 | Core infrastructure, management platforms, fibre and monitoring | New infrastructure built and technically validated |
| 2 | DNS, DHCP, identity, NTP, logging and core network services | Core services independent and operational |
| 3 | Production VLANs, users, printers, voice, mobile and guest services | Business services migrated and accepted |
| 4 | Security segmentation, forensic, CCTV, dynamic access and final policies | Security architecture validated |
| 5 | DTIC dependency removal, documentation, handover and closure | Independent network accepted and transitioned to operations |

Each migration wave must include a detailed method of procedure, approved change record, communication plan, test script, acceptance criteria, rollback plan and post-change review. Production cutovers must be coordinated with the Commission, DTIC, VOX and other affected stakeholders.

## 11. Mandatory Deliverables

**11.1.** Project initiation and detailed project plan.
**11.2.** Current-state validation and site-readiness report.
**11.3.** High-Level Design and approved Low-Level Design.
**11.4.** Detailed bill of materials and licensing schedule.
**11.5.** Implementation and configuration standards.
**11.6.** Migration, cutover and rollback plans.
**11.7.** Security segmentation matrix and firewall rule requirements.
**11.8.** IP addressing, VLAN, DNS and DHCP design.
**11.9.** Test plans, test evidence and acceptance reports.
**11.10.** As-built physical and logical network diagrams.
**11.11.** Configuration backups and golden configuration templates.
**11.12.** Operational runbooks, recovery procedures and escalation matrix.
**11.13.** Asset register and warranty/support schedule updates.
**11.14.** Knowledge-transfer sessions and administrator training.
**11.15.** Post-implementation support and stabilisation report.
**11.16.** Project closure report and formal operational handover.

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## 12. Service Provider Requirements

**12.1.** Demonstrated enterprise campus network design and implementation experience.
**12.2.** Current Aruba technical capability relevant to AOS-CX, VSX, Aruba Central and ClearPass.
**12.3.** Fortinet integration and firewall migration capability.
**12.4.** Experience with Microsoft Active Directory, DNS, DHCP, Entra ID and certificate-based authentication.
**12.5.** Ability to provide project management, engineering, testing, documentation and knowledge transfer.
**12.6.** Access to manufacturer support and escalation channels.
**12.7.** A named project manager, lead network architect and cybersecurity specialist.
**12.8.** Submission of reference projects of comparable complexity.

## 13. Testing and Acceptance Criteria

| Test Area | Minimum Acceptance Requirement |
|---|---|
| Physical infrastructure | Equipment, optics, fibre, power and environmental readiness verified |
| Core and distribution | Redundancy and failover tests completed successfully |
| Connectivity | All approved campus links operational at designed capacity |
| DNS and DHCP | Name resolution, lease allocation and failover verified |
| Identity and NAC | Corporate, guest, printer, voice and restricted-device scenarios validated |
| Security segmentation | Approved allow/deny matrix confirmed through testing |
| Internet resilience | Primary/secondary path failover verified |
| Monitoring | Alerts, dashboards, escalation and reporting operational |
| Backups and recovery | Configuration restoration demonstrated |
| Business services | User acceptance completed with no unresolved critical defects |
| DTIC separation | No production dependency on DTIC network services remains |
| Handover | Documentation, training, support and asset records accepted |

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## 14. Support, Warranty and Stabilisation

**14.1.** The bidder shall provide manufacturer-backed warranties and support for all supplied equipment and licences.
**14.2.** The proposal must specify support hours, severity definitions, response and restoration targets, escalation paths, replacement arrangements, subscription periods and renewal costs.
**14.3.** A post-implementation stabilisation period must be included, during which the service provider remains responsible for correcting implementation defects and supporting operational handover.

## 15. Pricing Schedule Requirements

**15.1.** Pricing must be transparent and itemised.
**15.2.** The financial response shall separate the following categories:
**15.3.** Hardware and physical accessories.
**15.4.** Software, subscriptions and licences.
**15.5.** Professional services and implementation.
**15.6.** Cabling, fibre testing and remediation.
**15.7.** Training and knowledge transfer.
**15.8.** Project management and documentation.
**15.9.** Post-implementation support and managed services.
**15.10.** Annual support and renewal costs.
**15.11.** Optional items and future expansion rates.
**15.12.** Taxes and all other charges.

**Completion instructions:** State all amounts in South African rand (ZAR), excluding VAT unless indicated otherwise. Show VAT separately at the applicable rate, or indicate if not applicable. Do not include the purchase price of existing assets to be reused; identify any associated configuration, support or renewal costs separately. Provide an itemised supporting bill of materials with product/model or SKU, quantities, unit rates, licence metrics and terms. Where quantities are not specified, state the assumed quantity and sizing basis. Separate once-off costs from recurring charges and optional items, and avoid double counting bundled or prepaid charges. Any alternative solution must be priced separately from the specified baseline, with differences explained.

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## A. ONCE-OFF EQUIPMENT AND IMPLEMENTATION COSTS

| Ref. | Item / service | Quantity / basis | Unit rate ZAR excl. VAT | Total ZAR excl. VAT |
|---|---|---|---|---|
| **A1** | Additional Aruba CX 8325 core switch | 1 | _____ | _____ |
| **A2** | Aruba CX 8100 distribution switches | 4 | _____ | _____ |
| **A3** | Additional Aruba CX 6100 access switches | 0 in baseline; any proposed additions in Schedule C | N/A | N/A |
| **A4** | Aruba ClearPass N1000 appliances | 2 | _____ | _____ |
| **A5** | ClearPass concurrent endpoint licence: once-off component, if applicable; recurring component in B1 | 1 × 1,000 endpoints | _____ | _____ |
| **A6** | Aruba UXI sensors: hardware only; subscriptions in B3 | 2 | _____ | _____ |
| **A7** | Optical transceivers, DACs, patch leads and accessories; itemise separately | State quantities: _____ | _____ | _____ |
| **A8** | Current-state assessment, site readiness and detailed network design | State days/hours or lump sum: _____ | _____ | _____ |
| **A9** | Installation, configuration and integration of new and reused switching equipment | _____ | _____ | _____ |
| **A10** | ClearPass, identity, certificate authentication, segmentation and retained FortiGate integration | _____ | _____ | _____ |
| **A11** | Independent DNS/DHCP, Active Directory/Entra ID integration, NTP, logging and configuration backup | _____ | _____ | _____ |
| **A12** | Aruba Central, UXI and independent monitoring platform setup | _____ | _____ | _____ |
| **A13** | Cabling verification, fibre certification and identified remediation; separate each component | State quantities/allowances: _____ | _____ | _____ |
| **A14** | Migration waves, cutover, rollback readiness and removal of DTIC dependencies | _____ | _____ | _____ |
| **A15** | Testing, failover validation and acceptance support | _____ | _____ | _____ |
| **A16** | Project management, as-built documentation, runbooks and operational handover | _____ | _____ | _____ |
| **A17** | Administrator training and knowledge transfer | State sessions/days: _____ | _____ | _____ |
| **A18** | Post-implementation stabilisation and defect correction | State duration: _____ | _____ | _____ |
| **A19** | Delivery, travel and other once-off charges; itemise and explain | _____ | _____ | _____ |
| **A: Total once-off costs excluding VAT** | | | | _____ |

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## B. **RECURRING LICENCES, SUBSCRIPTIONS, SUPPORT AND MANAGED SERVICES**

Provide the first 12 months of recurring costs for a common market-analysis comparison; this is for budgeting basis only, not a prescribed contract duration. State the quantity, unit rate, billing frequency, commencement assumption, minimum term, coverage and renewal/escalation basis for each line in a supporting breakdown. Identify any prepaid multi-year amount and the period covered; do not add it again as an annual charge. Identify existing subscriptions and connectivity that remain payable to other providers separately, indicating whether included in these estimates.

| Ref. | Recurring item | Quantity / licence metric and term | First 12 months ZAR excl. VAT | Renewal / escalation basis |
|---|---|---|---|---|
| **B1** | ClearPass licensing, subscriptions and support; distinguish from A5 | 1,000 endpoints; term: _____ | _____ | _____ |
| **B2** | Aruba Central licences for all managed devices, including reused devices | Device count/tier: _____ | _____ | _____ |
| **B3** | Aruba UXI subscriptions | 2 sensors; term: _____ | _____ | _____ |
| **B4** | Manufacturer support and renewals for new/reused Aruba equipment; itemise coverage | _____ | _____ | _____ |
| **B5** | Retained FortiGate 200F pair: support and security subscriptions, if required | 2 firewalls; coverage: _____ | _____ | _____ |
| **B6** | Independent monitoring platform licensing/hosting | Platform/metric: _____ | _____ | _____ |
| **B7** | Managed network services, monitoring, reporting and operational support | Hours/SLA/term: _____ | _____ | _____ |
| **B8** | Core-services software, certificates, backup or hosting not already included; itemise | _____ | _____ | _____ |
| **B9** | Primary/secondary internet connectivity charges, where applicable; identify existing-provider costs and assumptions | Bandwidth/service basis: _____ | _____ | _____ |
| **B10** | Other recurring charges; specify | _____ | _____ | _____ |
| **B: Total recurring costs for first 12 months excluding VAT** | | | _____ | _____ |

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## B. OPTIONAL ITEMS, ALTERNATIVES AND FUTURE EXPANSION RATES

| Ref. | Optional item / alternative / expansion service | Quantity / unit / term | Unit rate ZAR excl. VAT | Total ZAR excl. VAT and cost type |
|---|---|---|---|---|
| **C1** | Additional access switches or network capacity; specify model and reason | _____ | _____ | _____ |
| **C2** | Additional endpoints, managed-device licences or UXI sensors; itemise | _____ | _____ | _____ |
| **C3** | Additional engineering/training or out-of-hours support; state hourly/daily basis | _____ | _____ | _____ |
| **C4** | Alternative solution or other optional item; attach scope and interoperability/lifecycle explanation | _____ | _____ | _____ |

## D. INDICATIVE BUDGET SUMMARY AND RESPONDENT CONFIRMATION

| Budget component | Amount ZAR |
|---|---|
| **A. Once-off baseline costs excluding VAT** | _____ |
| **B. First 12 months of baseline recurring costs excluding VAT** | _____ |
| **Combined baseline budget estimate excluding VAT (A + B)** | _____ |
| **Applicable VAT: or indicate if not applicable** | _____ |
| **Combined baseline budget estimate including VAT** | _____ |
| **Optional costs from Schedule C, separately stated and excluded from baseline totals; distinguish once-off/recurring and VAT** | _____ |

**Supporting assumptions and qualifications:** Attach estimates of implementation duration and equipment lead times; proposed support hours, response/restoration targets and warranty periods; licence/subscription terms and renewal costs; exclusions and Commission/third-party dependencies; any provisional allowances for unverified site conditions; and currency/exchange-rate assumptions, pricing base date and escalation factors. Identify costs not estimated and their likely budget impact rather than treating them as zero. Reconcile the supporting breakdown to Schedules A–D.

**Respondent confirmation:** I confirm that the amounts and assumptions provided are indicative estimates submitted solely for market analysis and budget planning.

I acknowledge that this RFI and pricing schedule will not result in an award, appointment or contractual commitment by the Commission.

Prepared by: _____; designation: _____; authorised representative's

signature: _____; date: _____.

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## 16. Project Success Criteria

**16.1.** All approved users, devices and services operate on Commission-controlled infrastructure.
**16.2.** DNS and DHCP services operate independently of DTIC.
**16.3.** Security segmentation and access-control requirements are implemented and tested.
**16.4.** Monitoring, alerting, configuration backup and operational reporting are functional.
**16.5.** Critical redundancy and failover mechanisms are successfully tested.
**16.6.** The forensic environment remains isolated in accordance with approved requirements.
**16.7.** All DTIC network dependencies identified for removal are decommissioned.
**16.8.** The Commission's ICT team receives complete documentation, training and operational control.
**16.9.** All critical and high-severity implementation defects are resolved before final acceptance.

## 17. Dependencies and Assumptions

**17.1.** Timely access to the SSC, Block C, Block G and all communications rooms.
**17.2.** Cooperation from DTIC for infrastructure access, migration coordination and decommissioning.
**17.3.** Cooperation from VOX for firewall, wireless and connectivity changes.
**17.4.** Successful fibre, cabling, power, UPS and cooling validation.
**17.5.** Availability of approved IP addressing, change windows and business representatives for testing.
**17.6.** Final governance approval for Aruba Central deployment and associated data-sovereignty considerations.

## 18. CONFIDENTIALITY AND PROTECTION OF INFORMATION

**18.1.** Information provided by CCSA in connection with this RFI must be treated as confidential and used only to prepare a response. Respondents must restrict access to persons who require it for this purpose and ensure that those persons are bound by appropriate confidentiality obligations. No CCSA information may be disclosed or reproduced for another purpose without prior written approval.

**18.2.** Respondents remain responsible for complying with applicable privacy and information-security requirements when handling personal or confidential information. CCSA may use submitted information for internal evaluation, planning, budgeting and procurement preparation, subject to applicable legal obligations.

## 19. GENERAL INFORMATION

Enquiries in respect of this RFI should be addressed to:

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**SUPPLY CHAIN MANAGMENET**
E-mail: tenders@compcom.co.za

**All queries MUST be e-mailed**

**END OF THE REQUEST FOR INFORMATION DOCUMENT**